




# Abdulrahman Mushref

System & Operation

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 Jeddah, Makkah

## PROFESSIONAL SUMMARY

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I have the ability to improve operation workflow and reduce unnecessary actions to make the operation faster, easier and enjoyable. I also have a strong programming mindset that turns idea and operation into software (Thanks to my 10+ years experience) in a real-world projects of Data analysis, System development, project management, operation workflow and many more. I also have strong knowledge in Safety & Security where I can inspect issues, find the solutions and execute.

## EXPERIENCE

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### COMMAND AND CONTROL CENTER OPERATOR AND HSSE SYSTEM DEVELOPMENT LEAD, Jeddah, Makkah

SAFE – Emaar Contractor, December 2021–Present

- Developed HSSE system to meet Safety & Security department needs.
- Powerful system with statistics & analytics.
- Collecting accurate and valid data from the system.
- Reduced operation process for high quality work.
- Saved 2,000 papers a month by using HSSE system.
- HSSE system email and statistics automations.
- Generating PDF reports of cases, accidents and any necessary documentations from HSSE system.
- Fast response to emergency calls.
- Writing detailed reports of cases and accidents.
- Directing security patrols based on situations.
- CCTV Management.

### SENIOR WEB DEVELOPER, Jeddah, Makkah

Rocket Interactive Agency, January 2019–October 2019

- Collaborated with web content editors to facilitate website maintenance.
- Created and implemented highly complex contingency plans in preparation for website outages.
- Maintained well-organized digital filing system and backups to reduce data loss.
- Created clean, well-documented custom code and updates.
- Provided guidance and leadership to less-experienced web developer personnel.
- Developed custom websites to meet individual client needs.

## **COMPUTER MAINTENANCE TECHNICIAN, Jeddah, Makkah**

Jarir BookStore, August 2018–January 2019

- Awareness of Oracle Financial systems
- Regarded computer software and hardware operation resolved problems.
- Installed and performed minor repairs to hardware, software and peripheral equipment, following design and installation specifications.

## **WEB DESIGNER, Jeddah, Makkah**

Urbanphenomena, January 2015–January 2017

- Learned about Website design such as UI/UX
- Created the first real project: urbanphenomena.net

## **EDUCATION**

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### **DIGITAL MARKETING AND BUSINESS IN BUSINESS & MARKETING CANDIDATE , Jeddah, MAKKAH**

King Abdulaziz University, **Expected graduation December 2023**

**GPA 3.0**

### **HIGH SCHOOL DIPLOMA, Milwaukee, WI, USA**

Clara Mohammed Highschool, June 2013

**GPA 3/4**

## **SKILLS**

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Quality Operation Workflow

Data analysis

Business Intelligence Reports

System Development

Communication & presentation

Software User Experience

Team Facilitation

On Time Delivery

Fast learning

Project management skill

## **CERTIFICATION & LICENSES**

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### **OSHA ACADEMY**

- Safety Supervision and Leadership
- Safety Management System Evaluation.
- Emergency Action Plans.
- Ergonomics Program Management.
- Fleet Safety Management.
- Fire Prevention Plans.
- Occupational Safety and Health Manager.
- Introduction to Safety Management.
- Effective Safety Committee Operations.
- 30 Hour Certificate of Completion.